



**SimUnity.Customer** is the direct link to your customer. Brief your customer with the current resource schedule, optionally start and stop the session for real time tracking, print the session log and get feedback via the customizable survey form.

Your customer will love this tool – single point of information for his schedule and overview of training relevant issues – available 24/7. No need to contact your maintenance or customer service.



Your QA-Manager will also be happy about the session real time tracking and the closed information loop with your customer.

Your customer feedbacks can be reviewed via **SimUnity.Dashboard** or **SimUnity.Manager** and enables you to respond quickly to any issue at your resources.

- SimUnity.Server/Admin
- SimUnity.Manager
- SimUnity.Schedule
- SimUnity.Dashboard
- SimUnity.Customer**
- SimUnity.Web
- SimUnity.Viewer
- SimUnity.Info
- SimUnity.CBT
- SimUnity.App
- SimUnity.Connector

### Technical Requirements

- Hardware**
- Color depth min. 8 Bit
  - Display min. 1280x1024
  - Network min. 100 MBit
  - Internet min. 2 MBit (TC)
- Software**
- Windows XP Pro / Windows 7 Pro
  - Microsoft .NET 2.0
  - TCP/IP
  - TC: ICA or RDP-Protocol

**Close the information gap – it's so easy with SimUnity.Customer!**

### Features

- Single point of information
- Schedule overview
- Open items (training relevant)
- Session details
- Session start / finish (optional)
- Customer feedback
- Downtime tracking
- Session log print-out
- Search for training relevant issues
- Session real-time tracking
- Customer survey
- Quality assurance
- Feedback from customer
- Administrative resource preselection
- Floating or fixed schedule display
- Integrated to SimUnity Suite



For further information and online presentation please contact sales at:

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Skysoft® is one of the major suppliers of reliable services and standard software products for the aviation industry since 1989.

SimUnity® is the professional Computerized Maintenance Management Software solution, which increases the efficiency of your facilities significantly, improves the transparency of all tasks and simplifies your workflows and processes.

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